

Volume I: E-Filing Reference Guide Overview

The U.S. Citizenship and Immigration Services (USCIS) Electronic Filing (E-Filing) *Reference Guide* provides E-Filing users with an overview of the basic operational tenets of the E-Filing system.

This guide does not substitute for, but should be used in conjunction with, the USCIS website E-Filing instructions. Both of these reference guides should be read together to attain a more thorough understanding on the use of the E-Filing system.

**Please review this guide
prior to E-Filing or
reporting a problem to the
National Customer Service
Center (NCSC) at
1-800-375-5283.**

Layout and Structure

This reference guide is organized into seventeen (17) downloadable Portable Document Format (PDF) files, which can be accessed by clicking on each volume title (underlined in blue) below.

[Volume I - E-Filing Reference Guide Overview](#)

Explains how to use this guide and provides an outline of the volumes that comprise it.

[Volume II - General Overview](#)

Provides a general background on the E-Filing system process and the applications currently available for E-Filing.

[Volume III - Getting Started](#)

Summarizes the steps for accessing the E-Filing option from the USCIS Internet web links. This section also outlines pre-requisites and provides a navigational outline of the system.

[Volume IV - User ID and Password](#)

Provides the steps for registering for a PIN and password to access the E-Filing system.

[Volume V - E-Filing Form](#)

Provides form specific E-Filing guidance,

[I-90](#)

including error message handling.

[Volume VI - E-Filing Form I-129](#)

Provides form specific E-Filing guidance, including error message handling.

[Volume VII - E-Filing Form I-129S](#)

Provides form specific E-Filing guidance, including error message handling.

[Volume VIII - E-Filing Form I-131](#)

Provides form specific E-Filing guidance, including error message handling.

[Volume IX - E-Filing Form I-140](#)

Provides form specific E-Filing guidance, including error message handling.

[Volume X - E-Filing Form I-539](#)

Provides form specific E-Filing guidance, including error message handling.

[Volume XI - E-Filing Form I-765](#)

Provides form specific E-Filing guidance, including error message handling.

[Volume XII - E-Filing Form I-821](#)

Provides form specific E-Filing guidance, including error message handling.

[Volume XIII - E-Filing Form I-907](#)

Provides form specific E-Filing guidance, including error message handling.

[Volume XIV - E-Filing Form G-28](#)

Provides form specific E-Filing guidance, including error message handling.

[Volume XV - Paying for and Submitting E-Filing Applications](#)

Guides users through the process of certifying, paying, and confirming applications in the E-Filing system.

[Volume XVI - Next Steps](#)

Summarizes steps to take after E-Filing an application.

[Volume XVII - Troubleshooting](#)

Addresses various issues that users may encounter when E-Filing and the actions needed to resolve them.